

JOIN OUR PREMIUM EXPERIENCE TEAM!

Food & Beverage Waiter | Casual Role | Utilita Arena Cardiff, CF10 2EQ

Love live music? Thrive in a buzzing atmosphere?
Want to be part of the action and unforgettable events?

We're looking for enthusiastic, outgoing legends to join our Casual Restaurant Team
Where the biggest names in music, comedy, and live events take the stage.

WHAT'S THE GIG?

This isn't your average bar job. You'll be serving up drinks and good vibes in the middle of Cardiff's most iconic live events. From pouring pints behind the bar to keeping the drinks flowing all night long, every shift is different – and everyone is electric. And while you're at it, why not boost the experience and your impact by upselling? Whether it's suggesting a double, offering a snack combo, or helping customers discover their new favourite drink – you'll play a big part in both the customer experience and our bar success. (We'll give you the tools and confidence to do it well!)

TRAINING THAT'S ACTUALLY FUN?

Yes, really. We use Attensi – a game-style mobile training app that makes learning fast, fun, and flexible. You can level up your skills, earn badges, and build confidence at your own pace – all from your phone. Whether you're new to bar work or looking to sharpen your service, Attensi helps you stay on top of your game.

STAFF INCENTIVES & PERKS

We love to celebrate wins – big or small. That's why we offer fun, shift-based incentives tied to department performance. From bonus rewards to on-the-night prizes, we recognise standout moments behind the bar. Whether it's hitting sales targets, supporting the flow of service, or stepping up during busy moments, we love to celebrate great shifts with bar-focused incentives that keep things exciting and rewarding.

SHIFT DETAILS:

- Casual zero-hour contract
- Most shifts start around 4.30pm and typically run until approximately 9pm – but as with all live events, finish times can vary slightly, so a little flexibility goes a long way!
- Shifts are managed through our easy-to-use scheduling app, Planday, where you can view available shifts, manage your availability, and pick up work that fits around your life. With a wide variety of events each month, there are plenty of opportunities to get involved regularly and stay part of the action.
- A great fit for anyone looking for flexible, high-energy work in a fun and fast-paced environment

BRING THE ENERGY. WE'LL BRING THE BEATS. LET'S MAKE CARDIFF ROCK

👏 YOU'LL BE A GREAT FIT IF YOU:

- Are 18+ (licensing requirement)
- Have great energy and a positive, can-do attitude
- Thrive in fast-paced, high-pressure environments
- Have bar experience (or are keen to learn – we'll train you!)
- Are confident upselling drinks and snacks
- Understand Challenge 25 and legal serving rules
- Are physically able to carry trays/stock and stay active throughout your shift
- Work well as part of a team and on your own initiative
- Communicate well in English
- Turn up on time, well presented, and ready to deliver amazing service
- Oh, and obviously... love live music!

👏 WHAT YOU'LL BE DOING:

- Polishing cutlery and glasses and setting tables
- Providing guests with menus and taking their drink orders
- Informing guests of menu recommendations and specials and taking their food order
- Serving food and drink orders speedily and clearing tables constantly
- Checking if guests are satisfied on a regular basis
- Ensuring that clients' bills are correct and handling payment
- Effectively dealing with any client concerns and involving management when necessary
- Tidying and cleaning and resetting the dining area after closing time

💎 THE DEAL:

- £12.30 per hour + holiday pay
- Paid monthly
- Work with Live Nation, the world's leading live entertainment company, alongside Academy Music Group, the UK's leading owner and operator of live music and club venues.
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📅 KEY DATES:

- Apply by: Tuesday 26th August, 4pm.
- Interviews: 2nd – 4th September

🔑 **READY TO JOIN THE SHOW?**

APPLY NOW

JOIN OUR TEAM – CLICK HERE

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