

JOIN OUR BAR TEAM!

Casual Bar & Mobile Sales Team Member | Casual Role | Utilita Arena Cardiff

Love live music? Thrive in a buzzing atmosphere?
Want to be part of the action and unforgettable events?

We're looking for enthusiastic, outgoing legends to join our Casual Bar & Mobile Sales Team
Where the biggest names in music, comedy, and live events take the stage.

WHAT'S THE GIG?

This isn't your average bar job. You'll be serving up drinks and good vibes in the middle of Cardiff's most iconic live events. From pouring pints behind the bar to keeping the drinks flowing all night long, every shift is different – and everyone is electric. And while you're at it, why not boost the experience and your impact by upselling? Whether it's suggesting a double, offering a snack combo, or helping customers discover their new favourite drink – you'll play a big part in both the customer experience and our bar success. (We'll give you the tools and confidence to do it well!)

TRAINING THAT'S ACTUALLY FUN?

Yes, really. We use Attensi – a game-style mobile training app that makes learning fast, fun, and flexible. You can level up your skills, earn badges, and build confidence at your own pace – all from your phone. Whether you're new to bar work or looking to sharpen your service, Attensi helps you stay on top of your game.

STAFF INCENTIVES & PERKS

We love to celebrate wins – big or small. That's why we offer fun, shift-based incentives tied to department performance. From bonus rewards to on-the-night prizes, we recognise standout moments behind the bar. Whether it's hitting sales targets, supporting the flow of service, or stepping up during busy moments, we love to celebrate great shifts with bar-focused incentives that keep things exciting and rewarding.

SHIFT DETAILS:

- Casual zero-hour contract
- Most shifts start around 5.30pm and typically run until approximately 11pm – but as with all live events, times can vary slightly, so a little flexibility goes a long way!
- Shifts are managed through our easy-to-use scheduling app, Planday, where you can view available shifts, manage your availability, and pick up work that fits around your life. With a wide variety of events each month, there are plenty of opportunities to get involved regularly and stay part of the action.
- A great fit for anyone looking for flexible, high-energy work in a fun and fast-paced environment

BRING THE ENERGY. WE'LL BRING THE BEATS. LET'S MAKE CARDIFF ROCK

YOU'LL BE A GREAT FIT IF YOU:

- Are 18+ (licensing requirement)
- Have great energy and a positive, can-do attitude
- Thrive in fast-paced, high-pressure environments
- Have bar experience (or are keen to learn – we'll train you!)
- Are confident upselling drinks and snacks
- Understand Challenge 25 and legal serving rules
- This role involves prolonged standing/walking and manual handling duties, including carrying trays, stock, and equipment throughout the venue, with reasonable adjustments considered where appropriate.
- Work well as part of a team and on your own initiative
- Able to communicate effectively in English to support customer service, team communication, and operational safety requirements.
- Turn up on time, well presented, and ready to deliver amazing service

THE DEAL:

- £12.80 per hour + holiday pay
- Paid monthly
- Work with Live Nation, the world's leading live entertainment company, alongside Academy Music Group, the UK's leading owner and operator of live music and club venues.
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KEY DATES:

- **Apply by:** 2nd August
- **Interview dates:** 3rd – 7th August
- **One mandatory induction date** (if successful after interview) on either 11th, 12th or 13th August (12.00-4.30pm)

 **READY TO JOIN THE SHOW?**
APPLY NOW