



JOB DESCRIPTION

CASUAL EVENT BAR & MOBILE SALES TEAM MEMBER

Utilita Arena Cardiff, CF10 2EQ

Closing date

Saturday 27th September 2025 – 4pm

Interview Dates

22nd September to 3rd Oct

One Compulsory Induction Session

7th, 8th & 9th October 2025

We are looking for new team members who are driven and motivated and have outstanding customer service.

The music industry can be very fun at times, but it is also a very fast-paced environment.

Bar staff are employed on a casual basis on a zero-hour contract.

To apply: Visit <https://www.utilitaarenacardiff.co.uk/join-our-team>

Shift times are usually between 5.30/6pm to approx. 11pm/12am (Depending on show times)

Key Requirements:

- **Must be over 18 years old for licensing purposes.**
- **Must be available to work during the 12 months of the year.**
- Experience working on a bar with draft pouring pumps or keen to learn.
- Knowledge of legal measurements.
- Knowledge and the ability to conduct the Challenge ID procedures.
- Able to work in a high pressure and fast paced environment.
- Ability to upsell and proactively engage with customers and products.
- A proactive hands-on approach with all job activities required including stock movement, rotation & cleaning duties.
- Ability to carry trays and stock around the arena (physical requirement, bag carrying)
- A confident individual committed to demonstrating outstanding customer service.
- Able to work as a team and use own initiative and working with a 'can do' attitude.
- Punctuality and presentation to our smart-wear standards.
- Ability to converse in fluent English.
- And of course, a passion for live music.

Even though you will join as casual bar staff, we provide a great working environment where you are part of some of the biggest names in entertainment performing in Cardiff, working for the world's largest entertainment company, Live Nation.

Remuneration: £12.30 per hour (ages 18+, + Holiday Pay) - Monthly Pay - Temporary, Zero hours

Experience: Bartending: 1 year (preferred), Customer service: 1 year (preferred)

Shift availability: Night shift (required)