



SPECIAL EVENT CONDITIONS HEATHER ON THE HILL 2027

"Event" means HEATHER ON THE HILL 2027

"Management" means DF Concerts Limited, company registration number SC333566.

"Promoter" means the person or company staging the Event if different from Management.

"Special Event Conditions" means any special event conditions relating to the Event.

"Event Terms and Conditions" means Terms and Conditions applicable to Events held by DF Concerts Limited which can be found at:

<https://www.smmrsections.com/locations/edinburgh>

"Ticketing Terms and Conditions" means Terms and Conditions applicable to the purchase of a ticket and can be found at:

www.ticketmaster.co.uk/legal/purchase.html

"Venue" means The Royal Highland Showgrounds, Ingliston, Scotland.

"Ticket" means any ticket for you to attend an Event.

"You" means you as the holder of the Ticket and "Your" shall be read accordingly.

ATTENDING THE EVENT

1. These Special Event Conditions, in addition to the Event Terms and Conditions and Ticketing Terms and Conditions, apply to any person who is at the Event.
2. Failure to follow any of the Special Event Conditions and/or the Event and Ticketing Terms and Conditions or behaving in a manner deemed unsociable or potentially dangerous will result in you being removed from the Event without refund. Management may pursue prosecution of anyone found to be breaking the law.
3. CCTV will be in operation in the Event and surrounding areas. In the interests of public safety and for the prevention and detection of crime and disorder, any garment or article that deliberately conceals the identification of any person, including without limitation a full-face mask or balaclava, is not permitted and will be confiscated.
4. You must retain your Ticket and wristband (if applicable) at all times, and neither will be replaced under any circumstances. You may not re-sell or transfer a Ticket if prohibited by law, including a Personal Assistant/Companion or Guest Ticket.
5. To make the festival as accessible and enjoyable as possible for children and families, exit and re-entry will be permitted in certain circumstances. Further information about the re-entry process will be provided at <https://www.smmrsections.com/locations/edinburgh>.
6. Any individual who has previously been removed or ejected from a DF Concerts event should not purchase a Ticket as they will be refused entry to the Event and if found at the Event will be removed.
7. Please respect the local residents when travelling to and from the Event and keep noise to a minimum. Follow designated walking routes/entry routes.
8. Anti-social behaviour, in and around the Event site, will not be tolerated and may result in refusal of entry to the Event, removal from the Event or referral to Police Scotland.
9. Management reserve the right to refuse admission to or eject You from the Event for any reason including but not limited to concerns regarding the consumption of alcohol and drugs. Any individual refused entry or ejected from the Event will have their Ticket voided.
10. Inappropriate and unsafe behaviour such as crowd surfing, moshing and starting crowd circles is dangerous and can cause harm across the full audience. Throwing objects and the use of flares and smoke devices is extremely dangerous and can cause serious injury. This behaviour and any other inappropriate and/or unsafe behaviour is not permitted, and we reserve the right to remove offenders from the Event and refer to Police Scotland.
11. Searches are a condition of entry, and You may be searched anywhere on site at any time during the Event.
12. Searches will be carried out at all entrances and may include use of a walk through body scanner, a 'pat down', bag search, the use of hand-held wand detection and/or trained detection dogs. You may be asked to undergo an enhanced search at any point, if You are believed to be in the possession of a prohibited or illegal item, and You may be refused entry if You do not consent or referred to Police Scotland.
13. No domestic football tops or tops displaying club logos will be permitted, and You may be refused entry.
14. No trading of any items in or around the Event site without the consent of Management or the Local Authority, including goods with unauthorised Event or Artist logos. Anyone found doing so will have their goods confiscated and they will be removed from the Event and may result in criminal prosecution.
15. There will be an Accessible Viewing Area at the Event. Please see <https://www.smmrsections.com/locations/edinburgh> or email accessed@smmrsections.com if you have any access requirements. With the exception of special assistance dogs, authorised working dogs and police dogs, no animals are permitted at the Event. Please refer to see <https://www.smmrsections.com/locations/edinburgh> for Accessibility information.
16. Personal Assistants (PAs)/Companions – You are attending the Event to accompany and assist the accessibility customer who chose You as their PA/Companion. You must be willing and able to perform the requirements of the accessibility customer for the duration of the Event and assist the accessibility customer during the unlikely event of an evacuation or other emergency. For the accessibility customer's safety, You and the accessibility customer may be required to leave the site if it becomes apparent You are not attending the Event with the purpose of carrying out this role, or if You are unable to do so due to intoxication or otherwise.
17. The bars, food traders & merchandise at the Event are entirely cashless and will accept card only. Please note there is no ATM at the Event.
18. VIP ticket holders should note that the **VIP Garden has limited views of the main stage, and Your ticket does not guarantee access to the Front Standing Area.**
19. Access to the Front Standing Area may be subject to safety considerations related to crowd dynamics and the audience environment at the time. This will be actively managed by our crowd safety and accessibility teams in these areas.
20. Customers with manual wheelchairs, electric wheelchairs, motorised scooters and walking aids may access the Front Standing Area. Access to the Front Standing Area may be subject to safety considerations related to crowd dynamics and the audience environment at the time. This will be actively managed by our crowd safety and accessibility teams in these areas.
21. Car parking tickets must be purchased in advance of the Event and vehicles cannot be left overnight. All vehicles are parked at the owners' risk, and the Promoter is not liable for any theft, loss or damage to the vehicle while parked. Please note we reserve the right to search all vehicles.
22. The Event is non-camping therefore camping is not permitted anywhere in or around the Venue and any tents found will be removed and not returned.
23. Management does not accept responsibility, to the maximum extent permitted by law, for loss of property or damage to persons or property.
24. Management will use your personal information in accordance with the Privacy Policy which is available via the Management's website <https://www.smmrsections.com/privacypolicy> If you have any questions about how your personal information is used please contact us at intl dataprivacy@livenation.co.uk
25. Lost property will be managed by an external company, details can be found at <https://www.smmrsections.com/locations/edinburgh>
26. Please refer to <https://www.smmrsections.com/locations/edinburgh> for all pre-event information and key timings.

AGE RESTRICTIONS

HEATHER ON THE HILL on 28th August 2027 are:

27. There is no minimum age to attend
28. Persons aged between **0-15 years old** must be accompanied by an adult **21 or over** (1 adult minimum per 3 persons aged between **0-15 years old**)
29. **Persons aged 0-4** require a Child Ticket, which can be selected when purchasing an accompanying an adult Ticket for the event.
Maximum 3 Child Tickets per 1 Adult Ticket.
30. **Persons aged 5-13** must purchase a Kids Ticket, which can be selected when purchasing an accompanying Adult Ticket for the event.
Maximum 3 Kids Tickets per 1 Adult Ticket.
31. **Persons aged 14** and over must purchase an Adult Ticket.
32. **Maximum of 6 Adult Tickets, 6 Kids Tickets and/or 6 Child Tickets per transaction.**
33. We encourage You to complete a Guardianship Form if You are attending with someone aged between 0-15 years old. Those who have opted in will be provided with a guardianship wristband to allow the Event Team to contact the guardian if required. Further details can be found at:
<https://www.smmrsessions.com/locations/edinburgh>

GENERAL

34. Proof of age may be required at entry, and anyone found, or suspected to be in possession of fake or invalid ID will be refused entry and the ID may be confiscated. Please ensure you bring acceptable photographic ID. Details on <https://www.smmrsessions.com/locations/edinburgh>
35. We do not act in any parental or supervisory capacity for under 18's on site. This does not affect our legal duties to any attendee in respect of, or obligation to comply with, any applicable laws including health and safety or licensing laws.
36. A challenge 25 policy will be in operation at the bars, ensuring access is restricted to persons 18 and over. Proof of age may be required. Please bring acceptable photographic ID. Details on <https://www.smmrsessions.com/locations/edinburgh>

PROHIBITED ITEMS

37. Any person in possession of prohibited items may be refused entry or removed from the Event and may risk prosecution. Items will be confiscated and not returned.
38. Flares, gas or smoke devices, are not permitted. The use of flares & smoke devices is illegal and dangerous. CCTV is in operation at the Event and footage will be used to pursue and prosecute anyone involved. Such devices are dangerous and could cause very serious harm to You or other Event goers.
39. It is an offence to be in possession of any pyrotechnic article, including all fireworks, without reasonable excuse. Anyone found with these will be handed over to Police Scotland.
40. Sparklers, party poppers, confetti cannons, Chinese/sky lanterns, firewood, candles or any flames, professional camera/video/audio equipment including removable lenses, drones, portable laser equipment, laser pens, air horns, megaphones, sound systems, vuvuzelas, kites, frisbees, boomerangs, spray paint cans, aerosols of any size, gazebos, glass bottles/jars/containers, unofficial tabards and reflective jackets and/or clothing (Hi-Vis), fake or invalid ID, umbrellas, non-nation flags and flagpoles, selfie sticks, inflatables, folding chairs and any item that could be considered a weapon, including multi-tools, are not permitted. Such items will be confiscated and not returned, and You may be handed over to Police Scotland.
41. Any items such as banners, posters, flags, signs or any item which may be necessary to prohibit in the interests of public safety or for the prevention of disorder or crime including any garment or article that deliberately conceals the identification of any person as set out in clause 3.
42. **All forms of glass (including perfume bottles)** will be confiscated and not returned.
43. **Please do not bring disposable vapes to the Event. They pollute the environment and incorrect disposal of these can be hazardous at waste centres.**
44. Management, at its discretion, may confiscate any item that is deemed and/or suspected illegal or unsuitable. Anyone found in possession may be arrested or refused entry to the Event. This includes, without limitation, illegal or intoxicating substances including; Illegal drugs, "legal/herbal" highs, new psychoactive substances, nitrous oxide (NOS/laughing gas) and unidentifiable substances.
45. Please don't bring a bag unless it is absolutely essential. Those who need to bring bags may be separated into bag search lanes and may be delayed as a result of these searches. Bags larger than 30cm x 42cm (the size of a sheet of A3 paper) will **NOT** be permitted at the Event. Please note that there are no storage lockers available at the event.
46. Buggies, prams and carts **are** permitted into the event.

FOOD, DRINK & MEDICINE

47. It is not permitted to bring food or any drinks into the Event and if found, will be confiscated. Food and drink will be available for purchase at the Event. Anyone with a medical condition which requires them to bring food and/or drink into the Event should contact Management in advance via accessed@smmrsessions.com to obtain an authorisation letter or make themselves known to the gate manager/supervisor of the Event who will assist accordingly.
48. If You need to bring prescription medicine to the Event, it must be clearly labelled in the original box or container and only be enough for your duration of time at the event one day. Please bring identification matching the name on the prescription. If You use a syringe, please take this to one of our first aid points where You can dispose of this safely. Customers should contact Management in advance via accessed@smmrsessions.com for further advice.
49. Glass bottles/jars/containers are not permitted in the Event. **All glass will be confiscated and not returned.**
50. Metal or glass water bottles, bottles over 750ml, or backpack hydration packs are not permitted into the event and will be confiscated and not returned. Please only bring **empty** plastic water bottles or **empty** collapsible/foldable drinking pouches with you to fill at the various drinking water points available around the Venue.
51. Baby food, milk and formula are permitted at the Event.
52. Management/Venue operates a zero-tolerance underage drinking policy. No-one under the age of 18 is permitted to be under the influence of alcohol at the Event and You may be breathalysed which could lead to refusal. If you are unable to produce ID evidencing that you are 18 years old or over when challenged within the Venue, your alcohol will be confiscated, and you will be removed from the Event. If a child under 16 is in your care and caught drinking alcohol, you and the child will be removed from the Event. If anyone over the age of 18 is caught supplying alcohol to someone under-age, they will be removed from the Event and may risk prosecution. These are illegal activities and will not be tolerated or permitted under any circumstance. If you are the guardian of someone under 16 and are found under the influence of alcohol, arrangements will be made for you and those you are responsible for to leave the Event, and appropriate authorities will be notified.
53. The event operates a cashless system for all purchases made.

**WARNING: Prolonged exposure to loud noise may cause damage to your hearing.
Smoke effects, strobe lighting, lasers and loud noises may be used at this event.**