



ACCESSIBILITY GUIDE

STATE FAYRE FESTIVAL 2026

Hylands Park, Chelmsford, CM2 8TG

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WELCOME TO STATE FAYRE FESTIVAL 2026

We are looking forward to welcoming you to this year's State Fayre Festival.

Please take the time to read this accessibility guide carefully. It contains essential information including what to bring to the festival, how to access the festival site, and details of the facilities available inside.

All accessible facilities and locations are marked on [the accessibility map](#) which you can find in this guide, on the State Fayre website, and in the [State Fayre Festival App](#).

Please remember to share this accessibility guide with your essential companion, as it is important that they also read the information in this document.

If you have any questions that aren't answered in the guide, please email the accessibility team at accessibility@statefayre.com.



TICKETS AND VEHICLE PASSES

DOWNLOAD YOUR TICKETS

Please download the Ticketmaster (or other relevant ticket agent) app onto your phone and preload your ticket before arriving at the festival. This will ensure that you won't have to worry about having a good signal on your phone at the festival.

Please open your phone's app store and search Ticketmaster UK and then download the app.

We will need to scan the barcode on your digital ticket when you arrive in order for you to enter the festival. Please remember to make sure your phone is charged.

APPROVED ACCESSIBLE FACILITIES

Please find the email you received from us with confirmation of your approved accessible facilities.

To help you find this email, it was sent from **accessibility@statefayre.com** and the subject line is **State Fayre Accessibility Approval Confirmation**.

If you cannot find the email, please contact us at accessibility@statefayre.com before leaving home.

CAR PARK, DROP OFF AND CAMPERVAN VEHICLE PASSES

Where approved, you will receive your campervan pass, in advance, by post.

Where approved, you will receive your accessible car park or drop-off pass by email.

For more details about parking go to the [parking sections later in this guide](#).

Please make sure that the pass is clearly displayed in the windscreen or rear-view mirror of the vehicle.

FORMS OF ID REQUIRED

Please ensure you bring **one** of the following forms of identification with you:

- Nimbus Access Card.
- Current passport.
- Current driving licence.
- State Fayre Digital Access Pass and Photo ID.

You will be asked to present your form of identification when collecting your wristbands.

PRESCRIBED MEDICATION

If you're bringing prescribed medication with you, please ensure that your medication is in the correct packaging with the dispensary sticker intact and issued in your name.

If you need to bring in loose medication or medication that's not in its original packaging, you will need to bring the prescription(s) with you.

MEDICAL MARIJUANA

Medical marijuana, prescribed for daily use, may be brought into the festival. Please bring the medication in its prescribed form together with the original prescription supporting its use for the entire duration of your time at the event. You may be asked to present this, along with identification matching the name on the prescription, on entry and at any time during the festival if requested.

If your marijuana is prescribed in a form that requires either vaping or smoking, please be courteous and mindful of those around you. Please note, vaping and smoking are not permitted on the raised viewing platforms.

STORAGE FOR REFRIGERATED MEDICATION

Refrigerated storage for medication is available at the following locations:

- Accessible campsite - in the campsite manager's hub.

- The arena - in the medical tent.

This facility is only for the storage of medication that requires refrigeration.

STORAGE FOR NON-REFRIGERATED MEDICATION

If you need to store non-refrigerated medication, it can be stored in the campsite manager's hub in the accessible campsite, or at the arena medical tent.

CONTROLLED SUBSTANCES

If you wish to store any controlled substances, they can be stored at the arena medical tent. Due to licensing regulations, they cannot be stored in the campsite manager's hub in the accessible campsite.

LABELLING

All medication must be clearly labelled with the following:

- Your full name.
- Your date of birth.
- Your phone number.
- Your essential companion's full name if you wish for them to collect and store your medication.

Medication will be signed in and out by a manager and will only be issued to the named customer or their essential companion, where applicable.

FOOD AND DRINK

FOOD

All State Fayre customers are permitted to bring a small amount of food for personal consumption into the arena.

Accessibility customers are permitted to bring additional food in excess of the usual amount into the arena.

(This increased allowance applies to accessibility customers only and not to essential companions or friends and family).

DRINK

All State Fayre customers are permitted to bring a sealed, unopened 500ml bottle of water or soft drink into the arena.

Accessibility customers are permitted to bring **one** sealed, unopened bottle up to **1.5L** of water or soft drink into the arena.

(This increased allowance applies to accessibility customers only and not to essential companions or friends and family).

You will be able to refill your water bottles at water points situated around the site.

No alcohol may be taken into the arena.

ON-SITE SHOP – TOM THE SHOP

Tom the Shop will be available on-site in the campsite village and in the arena for your convenience.

Tom the Shop campsite village opening hours:

- Thursday 12:00 to 02:00
- Friday - Sunday 07:00 to 02:00

Tom the Shop arena opening hours:

- Friday - Saturday 12:00 to 02:00
- Sunday 12:00 to 00:00

BAGS IN THE ARENA

For security reasons, we ordinarily only permit customers to bring a small bag (A4 size) into the arena.

Accessibility customers are entitled to bring a bigger bag into the arena. (One bag only per accessibility customer).

This larger bag allowance is granted to the accessibility customer only. Please understand that this change to the policy is for the benefit of you, the accessibility customer, only, and we cannot extend it to other members of your party.

The bag can be carried by you or someone on your behalf, if preferred.

Please remember that your bag will be searched on entry into the arena.

ESSENTIAL COMPANIONS

If you have been approved to attend State Fayre with an essential companion, you will be sent a link and code to claim a digital essential companion ticket before the festival. Please ensure you have claimed your digital essential companion ticket before you arrive.

Your essential companion must be present with you at the box office to receive their wristband.

Please ensure that your essential companion is willing and able to fulfil all your requirements, as needed, and will be able to assist during an evacuation or other emergency.

If State Fayre finds evidence that your essential companion is not attending for the purpose of supporting your needs, they may be asked to leave the festival. Before taking this action, we will inform you, share the evidence used to reach our decision, and discuss alternative means for your needs to be supported.

GROUND CONDITIONS AND WEATHER

State Fayre is an outdoor event, and most of the terrain is grass. Solid pathways or hard ground are absent in most parts of the festival site. Many of the stages and entertainment areas are in areas with inclines or slopes.

In the event of rain, it is important to know that the terrain will likely become muddy and wet, making it harder to navigate. We recommend using wheelchairs or mobility scooters suitable for this terrain and bringing the appropriate emergency tyre repair kit.

Whilst we hope for sunshine, please pack gear for all kinds of weather.

We advise all customers with mobility difficulties to use the available internal transport service.

FESTIVAL OPENING AND CLOSING TIMES

Weekend Campervans:

- 14:00 Wednesday 24th June – 12:00 Monday 29th June

Campsites for Weekend Camping with Early Entry ticket holders:

- 12:00 Thursday 25th June 2026 – 12:00 Monday 29th June

Campsites for Weekend Camping without Early Entry ticket holders:

- 08:00 Friday 26th June 2026 – 12:00 Monday 29th June

Arena:

- Thursday 25th June 18:00 – 23:00
- Friday 26th June 12:00 – 22:30
- Saturday 27th June 12:00 – 22:30
- Sunday 28th June 12:00 – 22:00

Late Night Arena:

- Friday 26th June 22:30 – 02:00
- Saturday 27th June 22:30 – 02:00
- Sunday 28th June 22:30 – 00:00

HOW TO GET TO STATE FAYRE

FESTIVAL SITE ADDRESS

State Fayre is located at Hylands Park, Chelmsford, CM2 8TG.

BY CAR

If you are driving to the festival, please read [the travel guide on the State Fayre website](#) and follow the instructions on your vehicle pass.

TRAINS AND FESTIVAL SHUTTLE BUSES

Festival shuttle buses run from Chelmsford Railway Station to the festival site on Friday to Sunday, approximately every 20 minutes, between 11:00 - 17:30. The return shuttle service, from State Fayre to Chelmsford Rail Station, will operate from Friday to Sunday, between 20:30 - 23:30. The shuttle bus drop-off point is located at Yellow Gate.

Return tickets and single journey tickets back to the station from the event are available on the [Happy Bus ticket page](#).

Shuttle bus tickets will cost more on the day, so we suggest booking in advance.

Chelmsford Railway Station is approximately 3 miles from the festival site. For accessibility information at this station please go to the [Chelmsford Station website](#).

The internal accessible transport service picks up from the shuttle bus drop-off point. Please see the [Internal Transport section](#) for details of the shuttle bus routes.

TAXI AND PRIVATE PICK-UP/DROP-OFF

Taxis are available from Chelmsford Railway Station. Please see the [Drop Off \(Cars and Taxis\) section](#) for details of the taxi and private pick-up/drop-off locations.

CAR PARKING FOR CAMPING TICKET CUSTOMERS

This section provides information on where to park if you are camping at State Fayre. If you have requested accessible parking, you will receive a car park pass by email.

[The accessibility map](#) shows the location of all campsites and car parks.

For information about the different car park passes and where they let you park, please continue reading this section.

ACCESSIBLE CAMPING CAR PARK PASSES (ACCESSIBLE CAMPSITE, PINK MOON, AND GENERAL CAMPSITE CUSTOMERS)

If you have been allocated parking in the Accessible Camping Weekend Car Park, you will receive your car park pass **by email**. Please ensure it is placed on your dashboard and clearly visible.

Your car park pass will tell you what signage to follow and which gate to enter through. If you have an Accessible Camping Weekend Car Park pass, you will enter through **Red Gate**.

PARKING FOR CAMPERVAN TICKET CUSTOMERS

This section provides information on where to park if you are staying in a campervan at State Fayre.

STAYING IN THE ACCESSIBLE CAMPERVAN SITE

If you have been approved for an accessible campervan space, you will receive your campervan hanger pass **by post**. Please ensure it is hanging from your rear-view mirror on arrival.

There is a QR code on your pass. When you scan this, it will tell you what signage to follow and which gate to enter through. You will enter through **Red Gate**.

Your campervan may be searched on arrival.

STAYING IN THE GENERAL CAMPERVAN SITE

You will have purchased and received a general campervan pass. Please follow the arrival instructions included with that pass. Your campervan may be searched on arrival.

CAR PARKING FOR WEEKEND NON-CAMPING AND DAY TICKET CUSTOMERS

This section provides information on where to park if you are not camping at State Fayre.

[The accessibility map](#) shows the location of all campsites and car parks.

ACCESSIBLE DAY CAR PARK PASS (WEEKEND NON-CAMPING AND DAY TICKET CUSTOMERS)

If you have been allocated parking in the Accessible Day Car Park, you will receive your car park pass **by email**. Please ensure it is placed on your dashboard and clearly visible.

There is a QR code on your pass. When you scan this, it will tell you what signage to follow and which gate to enter through. You will enter through **Yellow Gate**.

TAXIS AND PRIVATE PICK-UP/DROP-OFF

WEEKEND CAMPING CUSTOMERS

If you are a weekend camping customer and are being dropped off by taxi or a private car, you can be dropped off at the accessible weekend camping pick up and drop off point. The location of the pick up and drop off point can be found on [the accessibility map](#). This is located in the **Accessible Weekend Camping Car Park**. Enter via **Red Gate**.

WEEKEND NON-CAMPING AND DAY TICKET CUSTOMERS

If you have a weekend non-camping or day ticket and are being dropped off by taxi or a private car, you can be dropped off at the accessible day pick up and drop off point. The location of the pick up and drop off point can be found on [the accessibility map](#). This is located in the **Accessible Day Car Park**. Enter via **Yellow Gate**.

COLLECTING YOUR WRISTBANDS AT THE BOX OFFICE

BOX OFFICE INFORMATION

The locations of all entrances are marked on [the accessibility map](#).

When you get to the box office or day entrance, please have the Ticketmaster (or other relevant ticket agent) app open showing your ticket and QR code. Please also have your photo I.D ready.

If you have been approved to bring an essential companion, they must attend the box office or day entrance with you to collect their wristbands.

Please be aware that it is possible that there will be queues at all entrances. Seating, accessible toilets and water will be available close to the box offices. All accessible box offices have a lowered counter and a hearing loop.

WHICH BOX OFFICE SHOULD I GO TO?

Which box office you go to will depend on what ticket type you have.

If you arrive on the festival shuttle bus, there will be an accessible shuttle service to collect you and take you to the correct entrance.

The locations of all box offices/entrances and the festival shuttle bus drop

off point are marked on [the accessibility map](#).

WEEKEND CAMPING TICKET HOLDERS

Weekend camping ticket holders should go to the Accessibility Weekend Camping Box Office, located next to the weekend camping entrance.

WEEKEND NON-CAMPING TICKET HOLDERS

Weekend non-camping ticket holders should go to the accessible lane of the day entrance.

If you are a general admission weekend non-camping ticket holder, you will not be given a festival wristband. You will only need to collect your accessibility wristbands.

If you are VIP weekend non-camping ticket holder, you will also be issued with a festival wristband at the day entrance.

All weekend non-camping customers will need to show their festival ticket each time they enter the arena. Your ticket will need to be scanned when you arrive each day at the day entrance.

DAY TICKET HOLDERS

All day ticket holders should go to the accessible lane of the day entrance.

If you are a general admission day ticket holder, you will not be given a festival wristband. You will only need to collect your accessibility wristbands.

If you are VIP day ticket holder, you will also be issued with a festival wristband at the day entrance.

You will need to show your festival ticket each time you enter the arena.

ACCESSIBLE BOX OFFICE/DAY ENTRANCE OPENING TIMES

Box office opening and closing times are different depending on the day and type of ticket you have. Please note that times are subject to change.

Accessibility Campervan Pass Holders:

Wednesday 24th June

14:00 – 22:00

Thursday 25th June 12:00 – 22:00

Friday 26th – Sunday 28th June 08:00 – 22:00

If you arrive outside these times, please speak to a member of security staff.

Weekend Camping Ticket + Early Entry Ticket Holders:

Thursday 25th June 12:00 – 22:00

Friday 26th June – Sunday 28th June 08:00 – 22:00

If you arrive outside these times, please speak to a member of security staff.

Weekend Camping Ticket Holders:

Friday 26th June – Sunday 28th June 08:00 – 22:00

If you arrive outside these times, please speak to a member of security staff.

Weekend Non-Camping Ticket Holders:

Friday 26th June – Saturday 27th June 12:00 – 21:30

Sunday 28th June 12:00 – 21:00

Last entry is strictly at 21:30 on Friday and Saturday, and at 21:00 on Sunday. If you arrive at the day entrance after this time, you will not be allowed entry to the event.

Day Ticket Holders:

Friday 26th June – Saturday 27th June 12:00 – 21:30

Sunday 28th June 12:00 – 21:00

Last entry is strictly at 21:30 on Friday and Saturday, and at 21:00 on Sunday. If you arrive at the day entrance after this time, you will not be allowed entry to the event.

ROUTINE SEARCHES

Festival attendees are subject to a search of their bags, mobility aids and person.

You may request a female or male member of security to complete the search. Dogs may also be present. There will be accessible toilets nearby.

To avoid any delays or issues, please review the prohibited items list that you cannot bring to the festival by visiting the State Fayre Essential Information page.

INTERNAL SITE TRANSPORT

An accessible shuttle service will be available between the dedicated shuttle stops around the site. Seating and water will be provided at each shuttle stop.

There are 3 accessible shuttle stops. They are located at:

1. Festival Shuttle Bus Drop Off
2. Accessible Day Entrance
3. Accessible Weekend Camping Entrance

The accessible shuttle operates during the following hours:

Friday	11:00 – 17:30, 20:30 – 23:30
Saturday	11:00 – 17:30, 20:30 – 23:30
Sunday	11:00 – 17:30, 20:30 – 23:30

There will also be an accessible buggy service running on an ad hoc basis between the accessible weekend camping car park and the campsites, and the general campsites and the campsite village. If you require a buggy pick up, please speak to a steward or member of security with a radio and they will be able to contact the accessibility team to arrange this.

The accessible buggy service operates during the following hours:

Thursday	11:00 – 23:00
Friday	08:00 – 23:00
Saturday	11:00 – 23:00
Sunday	11:00 – 23:00
Monday	08:00 – 12:00

Please note that vehicles, including buggies, cannot enter the arena or campsite village.

ACCESSIBLE CAMPSITE

GENERAL INFORMATION

There is an accessible campsite at State Fayre, which you will have been approved to camp in as part of your accessible facilities application.

You will be able to access your car throughout the weekend.

SETTING UP

When you arrive, you will be directed to an available camping pitch. Our team of helpers will be available to assist you.

Wheelchair users and those with restricted mobility will take priority in being positioned close to the accessible walkway and facilities.

Please be mindful of the size of any tents or gazebos you are bringing. You may be asked to move them if they are taking up too much space. Please consider fellow campers when setting up your pitch.

You are not permitted to camp in the fire lanes, campsite row lanes, under trees, or on areas without grass.

CAMPSITE FACILITIES

The facilities listed below are available in the accessible campsite.

Campsite Information Hub

There is a campsite manager's hub, staffed with a team to help answer any questions you may have during the event. It is open 24 hours a day.

Critical Power

Customers who have been approved for critical power will be positioned in a designated area. The power connections will be supplied to the approved customer's tent at specific pitches in this area.

Please let the team know that you have been approved for this facility and they will direct you to a pitch on arrival.

Medication Fridge

You can store medication in the accessible campsite manager's hub.

There is a fridge for medication which requires refrigeration.

If you need to store non-refrigerated medication, this can also be stored in the accessible campsite manager's hub.

All medication must be clearly labelled with the following:

- Your full name.
- Your date of birth.
- Your phone number.
- Your essential companion's full name if you wish for them to collect and store your medication.

Medication will be signed in and out by a manager and will only be issued to the named customer or their essential companion, where applicable.

If you wish to store any controlled substances, they can only be stored in the arena medical tent. Due to licensing regulations, they cannot be stored in the campsite manager's hub in the accessible campsite.

Please be mindful that it can take time to get around the festival site. Ensure that you have access to any emergency medication at all times.

Charging Tent

The charging tent is equipped with charging points for electric wheelchairs, mobility aids and medical devices such as nebulisers. Please note, while there is security within the campsite, the charging tent does not have dedicated supervision at all times.

Accessible Toilets and Showers

There are standard and wheelchair accessible toilets and showers. They are overseen by stewards and a sanitation team to keep them clean and restocked.

Changing Places Unit

The changing places unit includes a changing bed, toilet, sink and a hoist. Please bring your own sling if required.

Washing Facilities

Sinks are available for you to wash your hands, face, and brush your teeth.

Water Point

Drinking water points are available for you to fill up water bottles.

GENERAL CAMPSITES

There are accessible toilets in the General Campsite and General Campervan toilet blocks.

There is an information (AIR) hub in the General Campsite staffed with a team to help answer any questions you may have.

ACCESSIBLE FACILITIES IN THE ARENA

INFORMATION HUB

There is an information (AIR) hub in the arena staffed with a team to help answer any questions you may have during the event. It's open during the arena opening hours.

You will find the information (AIR) hub next to the day entrance.

ACCESSIBLE TOILETS AND CHANGING PLACES UNITS

Accessible toilets are located within the arena toilet blocks and accessible viewing areas. Please remember to show your accessibility wristband when a staff member asks to see it. A changing places unit will be available at the main stage viewing area.

If you have the WC symbol on your Nimbus Access Card or Digital Access Pass, you will be offered a JCW wristband (Just Can't Wait) when you collect your accessibility wristbands. This wristband is to help you indicate to other customers and staff that you have urgent toilet requirements.

We respectfully ask that all customers be considerate of one another. Please be aware that toilet facilities will be busier during peak times such as artist changeovers.

BAR SERVICE AREAS

Accessible bar lanes with lowered service areas are available at the main festival bars. Please look out for the wheelchair symbol. You and your

essential companion can access the lowered bar areas by using these lanes, which bypass the general queuing system. The lanes are staffed by security and stewards; please remember to show them your wristband.

MERCHANDISE

An accessible serving area is available at the merchandise stalls; please look out for the wheelchair signs. Your accessibility wristband will give you access to the accessible merchandise serving area.

FOOD

For details of specific food stalls with accessible serving points, please speak to the accessibility team at the accessible campsite manager's hub.

If a food trader has been unable to adjust their vehicle to allow for a lowered service point, the staff will be available to assist you from the front of the unit. Please just ask if you need assistance and they will be happy to help.

CASHLESS PAYMENTS

State Fayre is a fully cashless event. You can pay by debit or credit card. You can also use Apple or Google pay if you have those set up on your phone.

ACCESSIBLE VIEWING AREAS

There are raised viewing platforms and ground level viewing areas at the following stages:

- Main Stage
- The Big Top

Raised Viewing Platform

- The raised viewing platforms are equipped with ramped access, wheelchair-accessible toilets, and charging points.
- If you have been approved for the raised viewing platform, you will receive a wristband that lets you on.
- You can bring your essential companion on to the raised viewing

platform with you.

- If you have not been approved for an essential companion, you can bring someone else with you.
- Viewing platforms are not covered. Please dress appropriately for all weather conditions.
- Once the platform is at capacity, a one-in, one-out policy will be implemented.
- Smoking, including e-cigarettes & vapes, is not permitted.
- Staff and security have the right to ask you to leave the platform if you are behaving inappropriately.

Ground Viewing Area

- The ground viewing areas are available to those who need a less crowded area and the option of sitting for short periods of time.
- The ground viewing areas are situated in front of the raised viewing platforms and are separated from the main crowds by a barrier.
- The ground viewing areas are primarily standing areas, although limited seating is available.
- If you are in the ground viewing areas, you can use the accessible toilets located next to the raised viewing platform.
- If you have been approved for the ground viewing areas, you will have received a wristband that gives you access.
- Once the area is at capacity, a one in one out policy will be implemented.
- Only you and your essential companion (or friend) will have access to the ground viewing areas. This allows us to accommodate as many customers who require the use of this facility, as possible.
- Staff and security have the right to ask you to leave the ground viewing area if you are behaving inappropriately.

We will be providing chairs that have a load-bearing capacity of 250 pounds (approximately 18 stone). If you have any questions or concerns

regarding this, please contact the accessibility team at accessibility@statefayre.com.

ASSISTANCE DOGS

Spending areas will be available for assistance dogs, located at the accessible campsite, and in the arena (next to the day entrance). Please ensure you use these spaces only and always clear up after your assistance dog, using the bins provided.

MEDICAL ASSISTANCE AND WELFARE

MEDICS

Medics, medical care, and supplies are available in the arena.

If you require urgent medical attention, please alert a member of staff who can assist you.

WELFARE

A welfare tent is located in the arena. Experienced and caring staff are on hand to provide confidential advice about drugs, alcohol, sexual health and general assistance, counselling, and advice for anything that is troubling you.

SENSORY CALM TENT

There is a sensory calm space in the arena. It is located next to the day entrance and info point.

The aim of this space is to provide a safe, low-level stimulation and recalibration zone for any customers who need to use it.

LEAVING THE ARENA, LEAVING THE FESTIVAL, AND RE-ENTRY

EXTERNAL AND INTERNAL VEHICLE CURFEWS

Please be aware that at the end of each day, we may enforce vehicle curfews to protect the safety of everyone leaving the arena. This may

impact on internal transport around the festival.

If you wish to avoid waiting until any vehicle curfews have been lifted, you may need to leave before the curfew begins. This may mean leaving before the headliner has finished.

LEAVING THE ARENA (CAMPERS)

When the main headliner concludes each evening, we recommend that customers on the viewing platforms and in the ground viewing areas wait until the initial crowd has left the arena before leaving themselves.

If you wish to use the internal transport or avoid heavy crowd movement, you may need to leave prior to the headliner finishing.

LEAVING THE FESTIVAL (WEEKEND NON-CAMPING OR DAY TICKET HOLDERS)

Please be aware that there may be long queues when leaving the festival by car or public transport, as vehicle curfews are necessary to allow pedestrians to leave the site safely.

ACCESSING YOUR CAR DURING THE FESTIVAL

As an accessibility customer, you will have access to your car throughout the festival. If you are a day ticket or weekend non-camping ticket holder, you should exit via the accessible lane of the day entrance and let a member of staff know you are going to your car. When you return, you should go through the accessible lane when coming back into the arena.

Please be aware of when there may be heavy crowd movement and plan trips to your car outside of these times.

RE-ENTRY FOR CAMPING CUSTOMERS

Camping customers are allowed to leave the festival site and re-enter. During Box Office opening hours, please use the same route to exit the festival as you entered. Outside of these hours, please use the main weekend camping entrance.

RE-ENTRY FOR DAY OR WEEKEND NON-CAMPING CUSTOMERS

As a day ticket holder, you will not be permitted to return to the festival site once you leave.

Weekend non-camping customers cannot re-enter the festival until the following day after they leave.

STATE FAYRE FESTIVAL APP

Please download the festival app to your mobile phone by visiting the Apple Store or Google Play and searching for State Fayre.

The app contains helpful information, including set times, maps, and important updates by push notification.

THE ACCESSIBILITY TEAM

Our accessibility team will be on hand to look after you at the event. Accessibility team members can be identified by their purple tabards.

Our accessible campsite managers are on duty, providing 24-hour cover. Please feel free to ask them any questions or report issues.

A team of campsite helpers roam the campsite, helping unload luggage and assisting the campsite managers. During busier arrival times, the helpers may be assisting other customers and will appreciate your patience.

HOW TO GET HELP

If you need assistance, please speak to a member of festival staff.

If you want to speak to a member of the accessibility team, you can find them at one of the following locations:

- The Accessible Weekend Camping Box Office or Day Entrance (on arrival).
- The Accessible Campsite Manager's Hub, which is open 24 hours.
- The Accessible Viewing Areas.

You can also contact the team by email at accessibility@statefayre.com.

WHAT 3 WORDS

What3Words is a geocode system designed to identify any location within a resolution of approximately 3m. It is an easy way to find and share exact locations. We have listed below some key site locations for you.

You can either download the app or use the [What3Words Website](#).

LOCATION	WHAT3WORDS
Accessible Weekend Camping Box Office	result.lime.tummy
Accessible Day Entrance	camp.s.other.flank
Accessible Campsite	slice.obey.herbs
Festival Shuttle Bus Drop Off	game.video.occupy
Accessible Weekend Camping Car Park	even.moss.paused
Accessible Day Car Park	bland.plan.admire
Red Gate	mats.appeal.frame
Yellow Gate	rock.name.faster
Sensory Calm Space	meant.golf.begun
Medical	flips.employ.star
Welfare	flips.employ.star
Arena Information (AIR Hub)	cling.image.nail
General Campsite Information (AIR Hub)	coherent.most.jams
Campsite Ambulance & Welfare Point	model.recent.sample

ACCESSIBILITY MAP

Please find the accessibility map below. A physical copy will be available at the Accessibility Entrances on arrival.

