

TERMS AND CONDITIONS FOR AUSTRALIA AND NEW ZEALAND “LOVE SONG 2025: WIN TWO TICKETS TO A LIVE NATION SHOW EVERY MONTH FOR A YEAR”

1. Information on how to enter and the prizes form part of these Terms and Conditions. Participation in this “LOVE SONG 2025: WIN TWO TICKETS TO A LIVE NATION SHOW EVERY MONTH FOR A YEAR” Promotion (“**Promotion**”) is deemed acceptance of these Terms and Conditions. All times stipulated in these Terms and Conditions are based on Australian Eastern Standard Time (AEST) or Australian Eastern Daylight Time (AEDT) as the case requires.
2. The “**Promoter**” is Live Nation Australasia Pty Ltd (ABN 69 156 286 341) of GPO Box 1677 Collingwood, VIC 3066 Australia

Eligibility:

3. Subject to conditions 4, 5 and 6 of these Terms and Conditions, this Promotion is only open to Australian residents and New Zealand residents aged 16 years or over.
4. Entrant must be from the state where the event will be located to attend or make their own travel arrangements at their expense. The Promoter will not be providing any travel or incur any travel costs including flights, accommodations, transfers, meals and other general costs.
5. Entrants under 18 years old must have parental/guardian approval to enter and further, the parent/guardian of the entrant must read and consent to these Terms and Conditions. Parents/guardians may be required by the Promoter to enter into a further agreement as evidence of consent to the minor entering this Promotion.

Exclusions:

6. Employees of Promoter and the suppliers and agencies associated with this Competition, and the immediate family of all such employees (where immediately family means spouse, de facto, parent, natural or adopted child, and sibling, whether natural or adopted by a parent, and whether or not they live in the same household as the employee.)

Promotion Period:

7. Starts at 09:00 hours on Wednesday 15 January, 2025 and ends at 23:59 hours on Tuesday 28 January, 2025. All times and dates are times and dates in Sydney, NSW, which may be AEST or AEDT depending on the date.

Entry:

8. To enter this Competition, Entrants must complete the Entry, subject to the Limit.
9. Entry to this Competition via the Website is free. However, any costs associated with accessing the Website are dependent on the internet service provider used.
10. Entrants must personally and manually submit an Entry using an internet browser. The Promoter reserves the right to reject an Entry if it reasonably forms the opinion that an Entry has been created and/or submitted using automated entry means or a computer entry service.
11. To be eligible to win a prize in this Competition, an Entry must not:
 - a. infringe the intellectual property or other rights of a third party;
 - b. have been published previously, or have won prizes or awards in other competitions;
 - c. be incomplete or illegible, as determined by the Promoter in its sole discretion; or
 - d. be unlawful, defamatory, abusive, insulting, threatening, obscene, inflammatory, offensive or otherwise contain content which, in the Promoter's sole discretion, is inappropriate or objectionable.

12. The Promoter reserves the right to verify the validity of an Entry and to disqualify an Entrant for tampering with the entry process or for submitting an Entry that does not, in the Promoter's sole discretion, comply with these Terms and Conditions.
13. All Entries become the property of the Promoter.
14. The Promoter reserves the right to use the content of Entries for the purpose of future promotions, marketing activity and public display.

How to Enter:

15. To enter this Promotion, eligible individuals must, during the Promotion Period, undertake the following steps:
 - a. log on to <https://survey.euro.confirmit.com/wix/p575526022867.aspx> ("Website");
 - b. fill in all the required data fields on the survey form; and
 - c. answer the following question "tell us in 25 words or less about your dream live gig - where are you, who's playing, how much were the tickets, what are you drinking, and any other details you'd like."

Limit on Entry:

16. One (1) entry per person.

Judging:

17. This Competition is a game of skill, and chance plays no part in determining the winner. All entries will be judged individually on their merits based on the originality and creativity.
18. Judging will take place at the Prize Determination. Entries will be judged by a panel of judges appointed by the Promoter.
19. The Entrant who submits the best Entry (as determined by the judges) will win the Prize ("Winner"). The judges' decision is final and the Promoter will not enter into correspondence regarding the result.

Prize Determination:

20. 11:00 hours on **Tuesday February 4, 2025** at the offices of the Promotion.

Notification:

21. By email/phone by 16:00 hours, Wednesday February 5, 2025

Claim Period:

22. Within three business days from the date of Notification

Unclaimed Prize Determination:

23. 16:00 hours on Monday 10 February, 2025. At the offices of the Promoter. The winner will be notified by telephone and in writing via email or SMS (depending on the method of entry) within 1 day of the Determination.

Prize:

24. Up to Two (2) tickets to one (1) Live Nation show per month, every month, from 1 March 2025 to 28 February 2026 up to the maximum total prize pool value of \$5,000.00 AUD incl GST has been delivered by the Promoter.
25. Tickets and seating are subject to booking and availability. If the Winner requests a seated or standing ticket, the Promoter will endeavour to accommodate the Winner's preferences. If no ticket type or seating preference is selected, the Promoter will select the type of ticket in its absolute discretion. In all circumstances, the Promoter will provide the best ticket for the selected event that is available at the time the tickets are requested.

26. Once a winner requests tickets for an event and the tickets are confirmed, any requests to swap or change the tickets to a different event will not be accepted. Tickets must not be sold, and winners may not charge any person who attends a Live Nation event as a companion.
27. It is the Winner's responsibility to ensure that tickets are used before the expiry date on 28 February 2026, any unredeemed prizing will be forfeited.
28. Tickets are non-cumulative and must be for a show held in a particular calendar month.
29. Total Prize Value \$5,000.00 AUD incl GST.
30. Ticket types available per show would be GA, or best available (A-Reserve, B-Reserve). No VIP tickets or packages would be available for prizing selection.
31. To request a ticket to a Live Nation event, winners must notify the Promoter of their choice at least twenty-eight (28) days in advance of the event date and this request must clearly state the total number of tickets (one or two), the date of the event and the location. Each prize will be organised by the Promoter, and winners will be kept up to date on the status and availability of their tickets. All requested tickets will be sent to the winner's email in advance of the event taking place.
32. The winner may be required to show ID at venue box office to collect tickets/gain entry. Alternatively, E-tickets may also be distributed via email up to two days prior to the show.
33. If any confirmed event is cancelled, the Promoter will award the winner a double pass of equal value to another concert, where possible. Where an event is postponed, the Promoter will endeavour to award the winner tickets to the same concert on the new scheduled date.
34. All tickets to a Live Nation event are subject to the event venue and ticket terms and conditions, including any applicable age restriction. The Promoter and event organisers hereby expressly reserve the right to eject the winner (and/or his/her companion/s) for any inappropriate behaviour, including but not limited to intoxication, whilst participating in any element of the prize.
35. The Prize is not transferable and not redeemable for cash or other goods or services.
36. No alternative will be provided, and no compensation will be payable if the Winner is unable to use the Prize as such.
37. The Promoter makes no representations or warranties regarding the quality, suitability or merchantability of any of the goods or services offered as Prizes.
38. If the Prize becomes unavailable for any reason, the Promoter, in its sole discretion, reserves the right to substitute the Prize with a prize of equal or greater value and/or specification.
39. Ticket availability is at the sole discretion of the Promoter, if for whatever reason the requested tickets are not available the Promoter has the authority to not offer tickets.

Winners:

40. The Winner will be notified in accordance with the Notification.
41. The Winner must claim the Prize within the Claim Period. The Promoter will not be responsible for any delay, loss or damage to the Prize once it has left the Promoter's or supplier's premises.
42. If the Winner is under 18 years of age, the Prize will be awarded to the parent or legal guardian of the Winner.
43. If the Winner is unable to comply with these Terms and Conditions and/or does not claim the Prize within the Claim Period, the Promoter reserves the right to award the Prize to the Entrant with the next best Entry, as determined by the judges at the Unclaimed Prize Determination.
44. Any guest accompanying a winner to an event will be deemed to have accepted these Terms and Conditions.

Your Information:

45. If an Entrant's contact details changes between the date of entry and the Unclaimed Prize Determination, the Entrant must notify the Promoter of his/her updated contact details.
46. The Promoter is bound by the Privacy Act 1988. The Promoter will use all personal information collected in connection with the Competition in accordance with its Privacy Policy, available at <https://www.livenation.com.au/privacy>
47. Entrants' personal information will be collected by or on behalf of the Promoter to enable it to conduct the Competition, publicise the name of the Winners and where Entrants have consented to the receipt of such information, send Entrants marketing, advertising and promotional material.
48. Entrants' personal information may be disclosed to third parties who assist the Promoter in conducting this Competition, including regulatory authorities, entities which supply and deliver the Prizes to the Winners, and marketing and communications agencies.
49. The Winners' names will be published and retained as required by relevant legislation and as specified in these Terms and Conditions.
50. Entrants can contact the Promoter by mail GPO Box 1677 Collingwood, VIC 3066 Australia at or by email at info@livenation.com.au to request access to, or corrections of, the Entrant's personal information held by the Promoter.
51. The Winner consents to the Promoter's use of the Winner's name, likeness, image, picture, voice, statements, testimonials or quotations for promotional, marketing and publicity purposes in any media worldwide, without any fee being paid to the Winner.

Risk and Liability:

52. The Winner participates in this Competition, and uses the Prize, at his or her own risk.
53. The Promoter, its related bodies corporate and the suppliers, agencies and other companies involved in this Competition assume no responsibility for any error, omission, interruption, defect, delay in operation or transmission, or loss or damage to data.
54. If this Competition is not capable of running as planned for any reason (including as a result of technical failures, fraud or causes beyond the Promoter's control), the Promoter may, in its sole discretion, cancel, suspend or change the Competition and re-commence it on similar terms, subject to any directions by regulatory authorities.
55. To the fullest extent permitted by law, the Promoter, its related bodies corporate and their respective officers, directors, employees and agents exclude liability for all loss (including loss of data, unauthorised access to data and consequential loss), damage, expenses, death or personal injury suffered or incurred arising out of, or in connection with, this Competition (including in relation to the Winner's participation in this Competition and use of the Prize).
56. These Terms and Conditions constitute the entire agreement of the parties relating to the entry and conduct of the competition.