Insiders Experiences Package Terms and Conditions:

By purchasing this package, you consent to your data being provided to Insiders Experiences for the purposes of facilitating delivery of the VIP Experience.

Thank you for purchasing a JOJI VIP Package. *All package elements will be rendered invalid if resold. Name changes will only be issued at the sole discretion of Insiders. Package customers will receive an email no later than (2) days prior to show date with VIP details. Information will be sent to the e-mail address provided at the time of purchase. All packages and package contents are non-transferable; no refunds or exchanges; all sales are final. Please note that the information provided at the time of purchase (e-mail and mailing address) is the same information that will be utilized for individual contact requirements. Insiders, the artist, tour, promoter, ticketing company, venue or any other affiliated parties are not responsible for outdated or inaccurate information provided by the consumer at the time of purchase. VIP merchandise items and VIP laminate will be distributed at the venue. The laminate included in the package does not gain or authorize access into the venue (without ticket), or any backstage areas. If you have any questions regarding your VIP package elements, please email joji@insidersexperiences.com. VIP Packages are non-transferable. This offer is not valid if tickets are purchased through fan-to-fan resale. If you have any questions regarding your ticket purchase, please contact the relevant ticketing agent you purchased your ticket through.

In the event of any conflict or inconsistency between these terms and conditions and the ticketing terms and conditions, the ticketing terms and conditions shall take priority to the furthest extent permitted by law.